

# Welcome to **North Devon College**

A guide for parents and guardians



# How we are supporting parents and guardians

## Meet the Tutor

On 14 September you will have the opportunity to virtually meet your young person's Personal Tutor for a short introductory meeting from 4.30 - 5pm. This is an early opportunity for you to meet your young person's Personal Tutor. We will email you information for how to register for this event.

## Parent Portal

This online information platform enables you to see your young person's attendance and progress information. If your young person is new to the College, you will receive a prompt to register with details of how to get started on 15 September. [Click here to find out more.](#)

## Progress Reports

We will update you on your young person's progress three/four times a year through the parent portal. Progress reports will let you know how your young person is getting on academically and our perception of how hard they are working at College. Progress reports will be available for you to view on the following dates. We will also send you an email to advise that reports are published.

- 23 October 2026
- 18 December 2026
- 5 March 2027
- 25 June 2027 (for Level 3 first year students only)

## Parent/Guardian Evenings

- Year 1 learners: 11 March 2027, 5 - 8pm or 16 March 2027, 5 - 8pm
- Year 2 learners: 3 November 2026, 5 - 8pm or 12 November 2026, 5 - 8pm

We know that our learners achieve better when we work with parents and guardians to support their progress. We use an online platform (School Cloud) to facilitate our parents' evenings to ensure that as many parents as possible can engage with us. Please remember that you can use the parent portal to contact your young person's Personal Tutor at any time if you have concerns and need to discuss these outside of the scheduled parents' evenings.

## Progression Events

- Monday 21 September 2026, 5 - 6pm, online: this is for parents/guardians of second year students intending to progress to university, apprenticeships or training.
- Tuesday 2 and Thursday 4 February 2026, 5 - 6pm: this is for parents/guardians of first year students intending to progress to university, apprenticeships or training.

Further information will be sent to you by email ahead of these events.

## Newsletters

You will receive email newsletters from the College each term. These communications will provide information on parents' evenings, exams, results, important dates, and more. It is important the email registered with us is the one you check most frequently so you are sure to see communications from the College.

# Important dates for your diary

## Autumn term

### Year 1 (1 year courses)

- Meet the Tutor: Monday 14 September, 4.30 - 5pm, online
- Flip Day – online learning for students: Tuesday 13 October, all day
- Progress Reports available online: Friday 23 October
- Half Term - Monday 26 October - Friday 30 October 2026

### Year 2 (Second year of Level 3 e.g. A Level, T Level)

- Meet the Tutor: Monday 14 September, 4.30 - 5pm, online
- UCAS Parents' Guidance Evening: Monday 21 September, 5 - 6pm, online
- Internal UCAS deadline for early applicants (those applying for Oxbridge, Veterinary, Dentistry, or Medicine courses): Monday 28 September
- External UCAS deadline for conservatoires (for certain performing arts courses): Thursday 1 October
- Flip Day – online learning for students: Tuesday 13 October, all day
- Progress Reports available online: Friday 23 October
- Half Term - Monday 26 October - Friday 30 October 2026



# Support and extra curricular activities

Learners can access financial support from our Bursary Team. They are there to ensure our students have no barriers preventing them from achieving their potential.

The Travel Team can also advise about support with travel costs. For more information call 01271 852422 or email [bursaryandtravel@ndc.ac.uk](mailto:bursaryandtravel@ndc.ac.uk)

Your young person's first port of call for help of any kind at College is their Personal Tutor. They can support with possible course changes, progression, managing workload, and signposting to other services.

## Your young person's programme with us - including Extra

At North Devon College, every young person has three elements to their programme:

1. Their course(s) – this will include GCSE Maths/English if they have not yet achieved a grade 4.
2. Their tutorial – dedicated time with their tutor to complete reviews around development, attendance and progress. During group sessions, your young person will study our E.C.H.O.E.S. programme. This will include discussions around the core themes of: Engage, Community, Health and Wellbeing, Opportunities for next steps, Equity, Diversity and Inclusion, and Skills for the Future.
3. Their Extra – our extra-curricular offer includes a wide range of opportunities that will help your young person to enhance their interests and talents, make new friends, develop new skills, support their wellbeing, have fun and more.

Click here to find out more about [Extra](#).

## Learners representing learners

All tutor groups elect a Tutor Representative. Tutor Reps are responsible for gathering learner feedback and meet with the College Principal to present this feedback at Learner Voice conferences through the year. There is also the chance to progress to become part of the Learner Leadership Team. We also regularly survey our learners to get their views. Please encourage your young person to get involved.

# Our Expectations of your young person



We aim to help our young people to reach their full potential when they are with us. We want to support them to develop the right behaviours and attitudes which lead to success in their ambitions to progress to higher education or into the workplace.

Our College Expectations have been created by our learners for our learners. Our expectations are based on three key words "Respect, Responsibility and Reach". Each of these key words has three underpinning statements which outline the behaviours we expect from all our learners. You can see a copy of these expectations in the body of the email.

## We need your support

We hope that you will work with us to help your young person to follow Our Expectations and reach their full potential.

We ask for your support in ensuring that your young person attends fully across their whole programme, including GCSE Maths and English if appropriate.

We make no apology for setting such high standards – in fact, our students tell us that this is one of the elements they like most about the College.



## Got a question?

General enquiries: 01271 345291

The College has a fantastic Safeguarding Team. If you have any concerns about a learner's safety, please contact them during College opening hours by calling: 01271 852370 or email: [safeguarding@ndc.ac.uk](mailto:safeguarding@ndc.ac.uk)

Please note that in an emergency you should always contact the emergency services.

If you need support outside of college opening hours, contact the relevant agency:

Multi Agency Safeguarding Hub (Front door) – 0345 1551071

Social Care – Emergency Duty Service (For concerns relating to children and adults) - 03456 000388

NSPCC Helpline – 0800 800 5000

[Click here for more information](#)