On the evening of the event

On the evening, we recommend that you log into the **booking website** via the link in your email or by entering **exetercollege.schoolcloud.co.uk** in your browser at least 15 minutes before the scheduled start time of your first appointment.

Guidance for accessing your video appointments is also available in the body of the email.

In the event that there are any technical issues that mean your appointment does not take place, we will contact you to arrange an alternative time for the teacher to update you via phone or email. There is no need for you to contact us - teachers will make contact in the week following the event using either your registered email address or phone number.

exeter college